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Gina's Montessori Nursery School



Complaints Procedure

If any parent should have cause for complaint they should in the first instance take it up with the child's Key Worker or Senior Member of Staff. If the issue remains unresolved then the Manager should be contacted.

The manager will then investigate the complaint and report back to the parent within three days.

If the matter cannot be resolved to their satisfaction then they have the right to raise the matter with Ofsted:

TEL: 0300 123 1231

ADDRESS: Piccadilly Gate
Store Street
Manchester M1 2WD